REDUCING BARRIERS TO LEARNING

1.Title

- Basic Digital Skills Confidence Lab
- Country: Croatia
- Organisation(s): Orsus College for Adult Education

2. DDSS Gap Addressed

- *Low engagement of target groups - L1*

3. Description of the Reskilling Lab

The Basic Digital Skills Confidence Lab was created to help adults with limited digital skills become more confident in using technology for work and everyday life. The programme is designed for adults with different educational backgrounds, including those who have little experience with digital tools or who have been away from learning for a long time.
Learning takes place in small groups and combines practical exercises, personalised support and mentoring. The programme is delivered through the Croatian voucher scheme, making it easier for adults to participate.

4. Why is this a Good Practice?

Many adults who need training the most do not enrol because they lack confidence, have had negative learning experiences or believe that digital learning is too difficult.
The Basic Digital Skills Confidence Lab reduces these barriers by creating a welcoming and supportive learning environment. Before the programme starts, educators identify learners' needs and adapt teaching to their level of knowledge. Small learning groups, practical exercises and continuous encouragement help participants feel comfortable from the beginning.
The programme is delivered in an easily accessible location and is supported through the national voucher scheme, reducing both practical and financial barriers to participation. Together, these measures encourage adults to take the first step into learning and remain engaged throughout the programme.

5. Transferability

Adult education providers can increase participation by making learning more accessible and learner-friendly. Small groups, personalised support, practical learning activities and affordable access can encourage adults who might otherwise hesitate to return to education.

6. Additional Information

Website
https://rescale-eu.com/reskilling-labs/
https://orsusuciliste.hr/programi/temeljne-digitalne-vjestine/

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